Exciting opportunity to be a part of a dynamic community organization committed to improving the lives of those we serve. New Hope Midcoast is a domestic violence resource center that offers support to people in Sagadahoc, Lincoln, Knox, and Waldo counties affected by domestic violence, dating violence, and stalking. We also provide educational resources to assist our communities in creating a safer, healthier future. We are in the process of increasing our supportive housing and residential services and currently have an opening for a **Case Manager.** The Case Manager is responsible for supporting clients who are experiencing homelessness due to domestic abuse and are seeking permanent housing. This person will provide case management services related to housing, financial assistance, and obtaining other basic needs as well as provide community education regarding housing and homelessness. They will work with our residential team to support people with filling out and submitting applications and helping to navigate the housing system. They will also be a part of the team staffing our agency helpline.

- We seek a candidate with effective listening, oral and written communication skills, including public speaking experience
- Experience working with adults
- Experience with case management
- Group facilitation skills and experience
- Knowledge of local housing, social service, criminal justice, education, and health systems
- Organized, with strong attention to detail and a structured way of approaching tasks
- Comfortable working independently, with limited day-to-day supervision
- Punctual, dependable, and committed to the work
- Respectful, kind, and empathetic
- Basic computer skills (working knowledge of Microsoft and Google Suites helpful but not required)

**Qualifications**

- Relevant bachelor’s degree, or equivalent combination of education and experience.
- Possession of a valid and active Maine driver’s license, a reliable vehicle, and adequate insurance, or access to reliable transportation required.

**Additional Job Information:**

24/7 HELPLINE **1-800-522-3304**

PO Box A, Rockland, ME 04841  (207) 594-2128
www.newhopemidcoast.org
• Full-time (40 hr) position.
• Hybrid-work model option
• Requires traveling throughout our catchment area.
• Salary starts at $19.00 with excellent benefits as well as mileage reimbursement.

How to apply:

Interested candidates should submit a current resume and cover letter to:  hiringcommittee@newhopemidcoast.org  Please add “Case Manager” to the subject field.

We strongly encourage those with the following identities to apply: Black, Indigenous, and people of color, people with intersecting identities - LGBTQIA+, women and non-binary people, people living with disabilities and others with lived experience being part of marginalized communities.

Applications for this position will be accepted until a suitable candidate is found.