

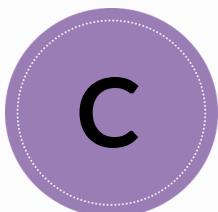


Evidence-Based Intervention to Address Domestic Abuse in Healthcare Settings

Pioneered by Futures Without Violence, **CUES** is an intervention approach designed to help healthcare professionals talk with all patients about how relationships can affect their health and how to get support. Unlike traditional screening methods, **CUES** does not rely on a disclosure of abuse in order to provide a patient with information and resources they might need. The **CUES** intervention is most effective when healthcare providers have a strong partnership with their local Domestic Violence Resource Center.

Survivors say they want healthcare providers to:

Offer information and support. Be nonjudgmental. Listen. Not push for disclosure.



Confidentiality



Universal Education +
Empowerment



Support

CUES: OVERVIEW

UNIVERSAL EDUCATION

Give each patient two MCEDV safety cards to start the conversation about relationships and how they affect health.

Open the card and encourage the patient to take a look.

Make sure patients know that you're a safe person for them to talk to.

SUPPORT

While disclosure of abuse is not the goal, it will happen; know how to support someone who discloses they've been abused.

Make a warm linkage to your local Domestic Violence Resource Center.

Offer health promotion strategies and a care plan that takes surviving abuse into consideration.



CONFIDENTIALITY

Prioritize patient safety. Only discuss relationships and abuse in a private setting.

When needed, always use professional interpreters; never use a patient's family or friend.

Know Maine's mandatory reporting requirements and share any limits of confidentiality with all patients.

EMPOWERMENT

Offering MCEDV safety cards to all patients ensures that everyone gets access to information about relationships, not just those who choose to disclose experiences of violence.



CUES: EXAMPLES

UNIVERSAL EDUCATION

"Because abuse and violence is common in many people's lives, I talk to all my patients about safe and healthy relationships. Here is a safety card that describes how relationships can affect your health. Take a look. I've also included a second card in case you want to share it with a friend or family member."

SUPPORT

"Thank you for sharing this with me. I'm so sorry this is happening. What you're telling me makes me worried about your safety and health... A lot of my patients experience things like this. There are resources that can help. Are you familiar with [name of local Domestic Violence Resource Center]? I would be happy to connect you today if that interests you."

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CONFIDENTIALITY

"Before we get started, I want to let you know that I won't share anything we talk about today outside of the care team here. However, I am a mandated reporter and required to report suspected child abuse or neglect and suspected abuse or neglect of an incapacitated or dependent adult. I share this with you so that you have the power to decide what you want to talk about today."

EMPOWERMENT

"On the back of the safety card is the 24/7 state helpline number that you can call - it's free and confidential and will connect you to local resources. And you can always talk to me about how you think your relationships are affecting your health. Is any of this a part of your story?"





MCEDV.

mcedv.org

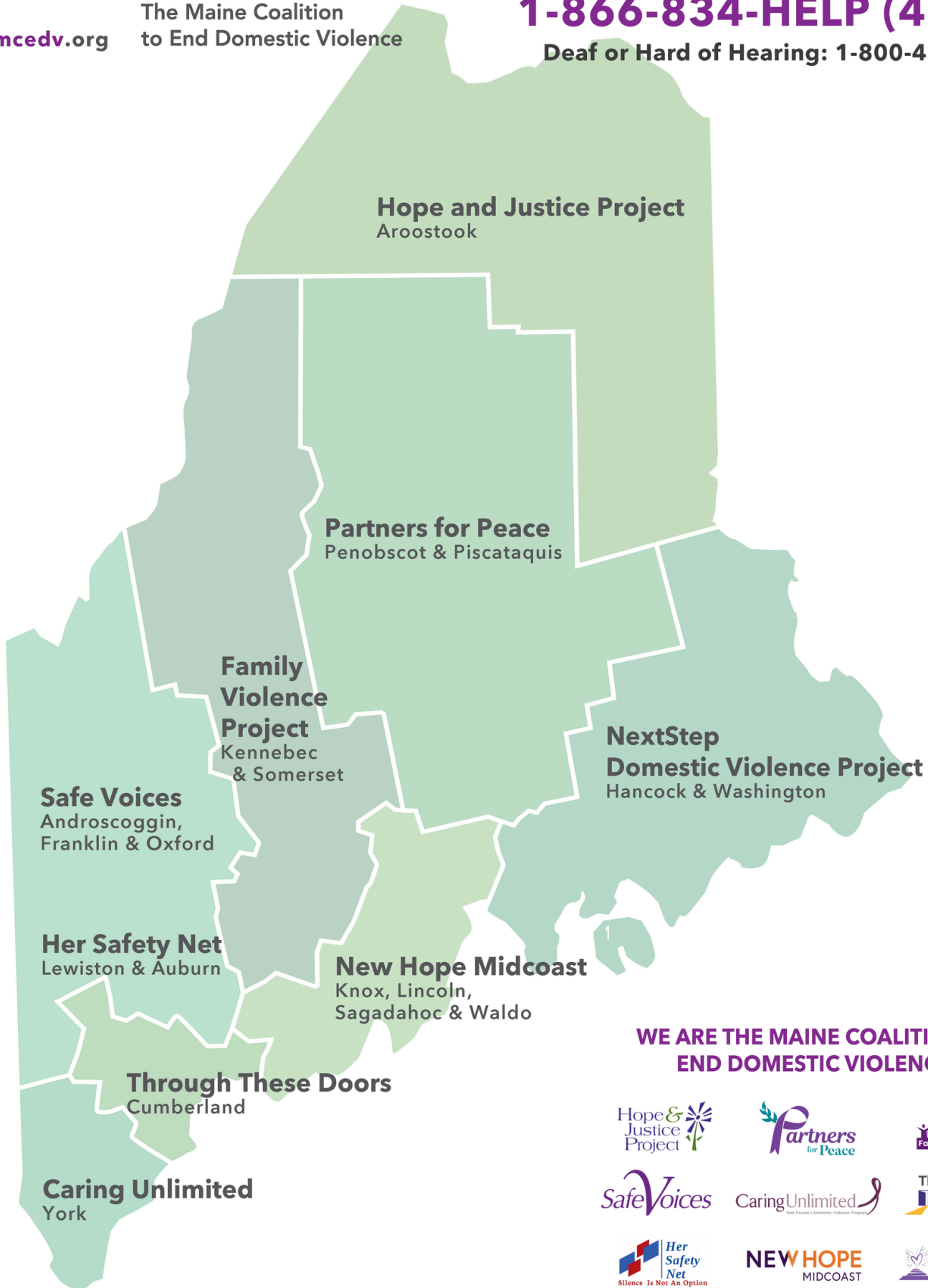
The Maine Coalition
to End Domestic Violence

Help is just a call away.

24 Hour • Toll Free • Confidential • Interpreters Available

1-866-834-HELP (4357)

Deaf or Hard of Hearing: 1-800-437-1220



**WE ARE THE MAINE COALITION TO
END DOMESTIC VIOLENCE.**



MCEDV MEMBERS

Aroostook
Hope and Justice Project
Helpline: 1-800-439-2323

Penobscot & Piscataquis
Partners for Peace
Helpline: 1-800-863-9909

Kennebec & Somerset
Family Violence Project
Helpline: 1-877-890-7788

Cumberland
Through These Doors
Helpline: 1-800-537-6066

Hancock & Washington
NextStep Domestic Violence Project
Helpline: 1-800-315-5579

Androscoggin, Franklin & Oxford
Safe Voices
Helpline: 1-800-559-2927

Knox, Lincoln, Sagadahoc & Waldo
New Hope Midcoast
Helpline: 1-800-522-3304

York
Caring Unlimited
Helpline: 1-800-239-7298

Serving Immigrant, Refugee, Asylum Seeking
and BIPOC Communities
Her Safety Net
www.hersafetynet.org



**Member Programs of the Wabanaki
Women's Coalition Tribal Domestic
& Sexual Violence Coalition**
www.wabanakiwomenscoalition.org

Micmac Domestic & Sexual Violence Advocacy Center
Hotline: 207-551-3639

Maliseet Domestic & Sexual Violence Advocacy Center
Hotline: 207-532-6401

**Passamaquoddy Peaceful Relations Domestic & Sexual
Violence Advocacy Center**
Hotline: 1-877-853-2613

**Penobscot Nation Domestic & Sexual Violence
Advocacy Center**
Hotline: 207-631-4886

**Indian Township Passamaquoddy
Domestic & Sexual Violence Advocacy Center**
Hotline: 207-214-1917

CERTIFIED DOMESTIC VIOLENCE INTERVENTION PROGRAMS (CDVIPs)

Aroostook
Choices (Women's Program)*
Northern New England Community Resource Center (Men's Program)

Androscoggin, Franklin & Oxford
Alternatives to Abuse (Men's Program)*

Cumberland
A Different Choice (Men's Program)*

Hancock & Washington
Step Forward, Leaving Violence Behind (Men's Program)*

Kennebec & Somerset
ChangeWork (Men's Program)*

York
York County CDVIP (Men's Program)*

Sagadahoc, Lincoln & Eastern Cumberland
Partnership Circles (Men's Program)

Kennebec & Somerset
Kennebec Behavioral Health, Respect ME (Women's Program)

Penobscot, Piscataquis, Knox & Waldo
Penquis DV Classes for Men (Men's Program)

**CDVIPs run by MCEDV Members*

Learn more about CDVIPs



MCEDV.

**The Maine Coalition
to End Domestic Violence**

Connecting people, creating
frameworks for change.
mcedv.org

Donate Today



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